

UNITED STATES PATENT AND TRADEMARK OFFICE
Attorney Docket No. 13253US01

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10000 U.S. PRO
09/982244
10/17/01

In the Application of:

MICHAEL D'AMICO et al.

Serial No.: to be assigned

Filed: herewith

For: GAMING SYSTEM CUSTOMER
SERVICE TECHNIQUES

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as express class mail in an envelope addressed to: Assistant Commissioner for Patents, Box Application, Washington, D.C. 20231 on October 17, 2001.

By: Ronald E. Larson
Ronald E. Larson
Reg. No. 24,478

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
BOX APPLICATION
Washington, D.C. 20231

Dear Sir:

Pursuant to 37 C.F.R. § 1.56, it is respectfully requested that the following references be considered in the examination of the above-identified patent application:

US PATENT NO.	DATE	NAME
5,429,361	07/04/95	Raven et al.
5,951,397	09/14/99	Dickinson
6,210,279 B1	04/03/01	Dickinson

The above-identified references are listed on the attached PTO Form 1449, and copies are also enclosed herewith.

This submission is in no way intended as an admission that the above-cited references constitute prior art under any subsection of 35 U.S.C. § 102. Applicant expressly retains the right to take any actions necessary to remove the above-cited references from the available prior art.

Consideration of the above-identified references in the examination of the present patent application is respectfully requested.

The Commissioner is hereby authorized to charge any additional fees which may be required or credit any overpayment to Account No. 13-0017.

Respectfully submitted,


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Attorney for Applicant

October 17, 2001
Date

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